

# OUR SUSTAINABILITY TARGETS FOR 2020

By keeping a progress report of our performance on commitments, we know where we are most likely to succeed and where we must increase our efforts.

<b>PRODUCTS</b> We will enhance the environmental benefits of our products and improve customer satisfaction	<b>PEOPLE</b> We will ensure our people are safe, skilled, motivated, and engaged	<b>OPERATIONS</b> We will minimize the impact of our operations	<b>RESPONSIBLE BUSINESS</b> We will manage our business in an ethical and responsible way
<p><b>BOOST BEVERAGE CAN RECYCLING</b></p> <ul style="list-style-type: none"> <li>80% beverage can recycling rate in Europe <span>●●○</span></li> <li>Work with the industry and with our stakeholders to increase the beverage can recycling rate in the U.S. <span>●○○</span></li> </ul>	<p><b>FURTHER IMPROVE OUR SAFETY RECORD</b></p> <ul style="list-style-type: none"> <li>Reduce our Recordable Case Rate* every year by 10% <span>●●○</span></li> <li>A maximum of four serious injuries a year by 2020** <span>●●○</span></li> <li>Be in the industry's top quartile in terms of safety results <span>●●●</span></li> </ul>	<p><b>REDUCE PRODUCTION WASTE SENT TO LANDFILL</b></p> <ul style="list-style-type: none"> <li>Reduce production waste going to landfill by 10% (vs. 2015) <span>●○○</span></li> </ul> <p><b>IMPROVE ENERGY EFFICIENCY</b></p> <ul style="list-style-type: none"> <li>10% energy efficiency improvement by 2020 <span>●○○</span></li> </ul>	<p><b>BUILD A STANDARD FOR ALUMINIUM</b></p> <ul style="list-style-type: none"> <li>Have at least one site Aluminium Stewardship Initiative (ASI) certified <span>●●○</span></li> </ul> <p><b>ENSURE SUSTAINABLE PURCHASING</b></p> <ul style="list-style-type: none"> <li>Evaluate the sustainability performance of all key suppliers <span>●●○</span></li> <li>Undertake on-site sustainability audits of suppliers working in locations and sectors with greater risk of divergent practices <span>●●○</span></li> <li>Ensure that all suppliers sign on to our Code of Conduct <span>●●○</span></li> </ul>
<p><b>INCREASE CUSTOMER SATISFACTION</b></p> <ul style="list-style-type: none"> <li>Conduct a customer satisfaction survey every two years for all business units <span>●●●</span></li> </ul>	<p><b>ENGAGE OUR PEOPLE</b></p> <ul style="list-style-type: none"> <li>Six-point increase in overall employee satisfaction from a 2014 baseline <span>●●●</span></li> </ul> <p><b>STRENGTHEN OUR COMMUNITIES</b></p> <ul style="list-style-type: none"> <li>At least one community activity per site every year <span>●●○</span></li> </ul>		

\* Recordable Case Rate measures the number of fatalities, serious injuries, lost-time injuries, restricted work injuries or medical treatments per one million hours worked.  
 \*\* We did have 3 serious injuries, which is in line with our target, but one was a fatality. We cannot consider this as a target achievement.

●●● Target achieved  
 ●●○ Significant progress made; on track to achieve the target  
 ●○○ More effort required to achieve the target